



ADIRONDACK
INSURANCE EXCHANGE®

Adirondack Insurance Exchange Agents:

We are writing to provide you with updated information about our previously referenced transition plan for Adirondack Insurance Exchange (Adirondack) customers. We regret to share that Adirondack is winding down operations and will no longer be a solution to the agents and customers of New York at the end of this year.

Please accept this message as official notice that Adirondack policies with renewal effective dates of October 1, 2024 - December 31, 2024, will be non-renewed. Policies with renewal dates beyond December 31, 2024, will be mid-term canceled effective 11:59 p.m. on December 31, 2024. It is important to note that Adirondack will continue to provide agent, customer and claims service throughout the transition.

Customers will be mailed a letter of our transition plan ([view the letter here](#)) with instructions to contact their independent agent to secure replacement coverage before their non-renewal or cancellation date. We will send a similar message to agents and customers on a monthly cadence as we progress towards the December 31, 2024, deadline as a reminder that all policies will be terminated by the end of 2024.

Thank you for the support and partnership you've demonstrated past and present. Please contact your market sales consultant or call 877-629-8003 with additional questions.

Sincerely,

Patrick Gallagher
Director of Sales

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