

## **Helpful insurance carrier claims contact information**

*We hope that this listing will give you important contact information at your fingertips. If you are looking for an insurance carrier that is not listed, please feel free to contact PIA at [resourcecenter@pia.org](mailto:resourcecenter@pia.org).*

### **Acadia**

Claims—(888) 325-0056/(800) 773-4300

Claims fax—(866) 874-5104

Email—[aicclaimoperations@acadia-ins.com](mailto:aicclaimoperations@acadia-ins.com)

### **ACE**

Claims—(800) 433-0385

Claims fax—(877) 395-0131

Email—[ACEClaimsFirstNotice@acegroup.com](mailto:ACEClaimsFirstNotice@acegroup.com)

### **American European Insurance Group (Rutgers Casualty and European American)**

Claims—(800) 541-1728

Claims fax—(856) 779-0719/(856) 779-6906/(856) 779-6927

Email—[firstreporting@aeiginsurance.com](mailto:firstreporting@aeiginsurance.com)

### **American International Group**

Chartis private client group claims—(888) 760-9195

Chartis personal and commercial-lines claims—(877) 399-6442 or (877) 244-0304

### **Andover Cos Pool**

Claims—(800) 225-0770

Claims fax—(800) 323-5112

### **Associated Mutual Insurance Cooperative**

Claims: (877) 434-4550

Claims fax: (845) 434-0142

Email: [claims@associatedmutual.com](mailto:claims@associatedmutual.com)

Report claim online: <http://www.associatedmutual.com/agent/downloads/form>

### **Central Insurance**

Claims—(888) 263-2924

Report claim online—<https://jupiter.central-insurance.com/Membership/Authenticate/Policyholder.aspx>

### **Chubb Group of Insurance Cos.**

Claims—(800) 252-4670

Claims fax—(800) 300-2538

Report claim online—<https://extpws09.chubb.com/claims/eloss/index2.html>

**CNA Insurance Cos.**

Commercial-lines claims—(877) 262-2727

Commercial-lines claims fax—(800) 953-7389

Commercial-lines report online:

<https://www.cna.com/portal/site/cna/menuitem.b021c25d50f625c3b892ba97556631a0?site=rmportal>

Large casualty claims—(866) 909-5343

Large casualty claims fax—(877) 329-7752

Large casualty report online:

<https://www.cna.com/portal/site/cna/menuitem.b021c25d50f625c3b892ba97556631a0?site=rmportal>

**Dryden Mutual**

Claims—(800) 782-0154 (*Note that claims should be reported to your agent whenever possible*)

Claims fax—(607) 257-0624

Email—[claims@drydenmutual.com](mailto:claims@drydenmutual.com)

**Encompass**

Claims—(800) 588-7400

Claims fax—(888) 262-0912

**Erie & Niagara Insurance Association**

Claims—(716) 632-5433

Claims fax—(716) 632-0410

Report claim online—<https://launchpoint.enia.com/Claims/>

**Erie Insurance**

Claims—(800) 367-3743

Report claim online—

<https://www.erieinsurance.com/Applications/ReportClaim/default.aspx>

**Farmers Insurance Group**

Claims—(800) 435-7764

Claims (en Espanol)—(877) 732-5266

Claims (for the hearing impaired)—(888) 891-1660 TTY

**Fireman's Fund**

Claims—(888) 347-3428

Report claim online—<http://www.firemansfund.com/Pages/report-a-claim.htm>

**Fitchburg Mutual/Norfolk & Dedham Group**

Claims—(800) 688-1825, option 1

Claim fax—(866) 407-2707

Email—[Catfnol@ndgroup.com](mailto:Catfnol@ndgroup.com)

**Foremost Insurance Group**

Property claims—(800) 527-3907

Auto claims—(800) 274-7865

Report claim online—<https://www.foremost.com/claims/file-a-claim.asp>

**Franklin Mutual Group**

Claims—(800) 842-0551, option 2

Report claim online—[https://www.fmiweb.com/html/claim\\_form.cfm](https://www.fmiweb.com/html/claim_form.cfm)

**GMAC Insurance Group**

Claims—(800) 325-1088

Report claim online—<https://www.gmacinsurance.com/Claims/ReportClaim/questions.asp>

**Hanover Property & Casualty Cos.**

Claims—(800) 628-0250

Report claim online—<http://www.hanover.com/thg/claims/personal.html>

**Harleysville**

Claims—(800) 892-8877

Flood claims—(800) 421-3535

Report claim online—[https://www.harleysvillegroup.com/app\\_OnlineClaims/](https://www.harleysvillegroup.com/app_OnlineClaims/)

**Hartford Insurance Group***Auto*

Claims—(800) 243-5860

Claim report online: [https://cilr1.thehartford.com/ilr/IlrControllerServlet?request\\_type=consumer](https://cilr1.thehartford.com/ilr/IlrControllerServlet?request_type=consumer)

*Homeowner*

Claims—(800) 243-5860

Report claim online—

<https://thehartford.web-worx.com/personal/homeowners.shtml>

*PIA/Hartford Flood Program*

<http://pianet.org/benefits/insurance-products-to-sell/hartfordfloodinsurance>

Joseph M. Surowiecki Jr. of The Hartford at (860) 547-5006 or

[joseph.surowiecki@thehartford.com](mailto:joseph.surowiecki@thehartford.com)

**Infinity Property & Casualty Group**

Claims—(800) 334-1661

**Integon National Group**

Claims—(800) 325-1088

Report claim online—<https://www.gmacinsurance.com/Claims/ReportClaim/questions.asp>

**Interboro AutoOne Group**

Claims—(888) 689-3890

Report claim online—<http://www.iaoins.com>

**Kemper**

Claims—(866) 536-7376

Report claim online—

<http://www.kemper.com/wps/portal/KemperPreferred/Home/ClaimsCenter/ReportClaim>

**Kingstone**

Claims—(800) 364-7045, #4/(845) 430-0771

Report claim online—<http://www.kingstoneinsurance.com/#>

**Liberty Mutual Insurance Cos.**

Claims—(800) 225-2467

Report claim online—<http://www.libertymutual.com/#stayput>

**LIG Insurance**

Claims fax—(201) 720-2119

Email—[claims@ligmsi.com](mailto:claims@ligmsi.com)

**Magna Carta**

Claims—(888) 663-7275, option 6

Claims fax—(888) 860-6294

Email—[claims@mcarta.com](mailto:claims@mcarta.com)

**Main Street America Group**

Claims—(877) 425-2467

Report claim online—<http://www.msagroup.com/policyholder/reportclaimonline.cfm>

**Merchants Insurance Group**

Claims—(800) 952-5246

Report claim online—<http://merchantsgroup.com/fileclaim.asp>

**Mercury**

Claims—(800) 503-3724

**MetLife**

Claims—(800) 854-6011

Claims fax—(855) 411-6689

Flood insurance claims—(800) 759-8656

Email—[MET\\_CAT@metlife.com](mailto:MET_CAT@metlife.com)

**New York Central Mutual**

Claims—(800) 234-6926

Report claim online—<http://www.nycm.com/myaccount/default.asp>

**OneBeacon Insurance Group/White Mountains**

Claims—(877) 248-3455

Claims fax—(866) 213-2802

Email—[claims@onebeacon.com](mailto:claims@onebeacon.com)

Report claim online—<http://www.onebeacon.com/OneBeacon/pages/services/claims.page>

**Palisades Group**

Claims—(800) 437-3535

Email: [ReportAClaim@plymouthrock.com](mailto:ReportAClaim@plymouthrock.com)

**Peerless**

Claims—(800) 522-7152

**Penn National Insurance**

Claims—(800) 766-2245

Report claim online policyholders' secure website—

<https://www.pennnationalinsurance.com/OIC/Login.aspx>

**Philadelphia Insurance**

Claims—(800-765-9749

Catastrophe claims—(800) 765.9749, #3

Claims fax—(800) 685-9238

Report claim online—<https://www.phly.com/Claims/ReportClaimForm.aspx>

**Preferred Mutual**

Claims—(800) 333-7642

## **Progressive Insurance Group**

### *Auto*

Claims—(800) 776-4737

Report claim online—

<https://onlineservice7.progressive.com/SelfService.Web/SelfService.aspx?Page=Login.AuthenticateUser>

### *Homeowners*

- **Homesite Insurance Group**
  - Claims—(866) 621-4823
- **IDS/Ameriprise**
  - Claims—(888) 894-3523
- **ASI**
  - Claims—(866) 274-5677
- **Assurant**
  - Claims—(800) 358-0600
- **First American**
  - Claims—(866) 874-1295
- **Occidental**
  - Claims—(800) 780-8423

## **Providence Mutual Group**

Claims—(877) 763-1800

Report claim online—<http://www.providencemutual.com/report-claim.aspx>

## **Safeco**

Claims—(800) 332-3226

## **Security Mutual**

Claims—(607) 257-5000

Claims fax—(607) 257-5001

Email—[claims@securitymutual.com](mailto:claims@securitymutual.com)

## **Selective Insurance Group**

Claims—(866) 455-9969

Report claim online—

[https://customer1.selectiveinsurance.com/WebApplications/Claims/CSS/CSS\\_RAC\\_Qs/CSS\\_Public\\_Qs.aspx](https://customer1.selectiveinsurance.com/WebApplications/Claims/CSS/CSS_RAC_Qs/CSS_Public_Qs.aspx)

### *Flood*

Claims—(877) 348-0552

Report claim online—<https://www.myselectiveflood.com/?AspxAutoDetectCookieSupport=1>

Claim email: [floodclaims@selective.com](mailto:floodclaims@selective.com)

## **State Auto**

Claims—(800) 766-1853

Report claim online—<http://www.stateauto.com/submitclaim/index.aspx>

**Travelers Cos Inc.**

Personal-lines claims—(800) 252-4633

Business-lines claims—(800) 238-6225

Report claim online—<https://www.travelers.com/claim/claim-reporting.aspx>

**Tower Group**

Claims—(888) 856-5522

Claims fax—(888) 291-6262

Report claim online—<https://towergroup.firstnotice.com/tower/>

- Adirondack, New Jersey Skylands, York Insurance, Massachusetts Homeland Insurance Co.  
Claims—(877) 365-8693  
Claims fax—(877) 852-0220

**Utica First**

Claims—(800) 456-4556, option 4

Report claim online—<https://www.uticafirst.com/QuickFNOL/QuickClaim.aspx>

**Utica National**

Claims—(800) 216-1420

Claims fax—(972) 301-4211

Report claim online—<https://secure.uticanational.com/CustomerCare/login.aspx>

**Zurich Financial Services NA Group**

Claims—(800) 987-3373

Claim fax—(877) 962-2567

Claim report online: <https://webclaims.zurichna.com/mainpage.aspx>